⊙ onna webinar

Getting the most out of your Microsoft Teams data with Microsoft Purview and Onna



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01. Introductions

Today's Presenters



Hammad Rajjoub
Director of Product
Strategy and
Marketing
Management
Microsoft



Gabriel Bustos
Senior Product
Manager
Onna



Doug Austin
Editor
eDiscovery Today





Speaker disclaimer

All views and opinions expressed by the participants in this presentation belong to the individual and do not necessarily reflect the views or opinions of the organizations they currently work for.

Agenda



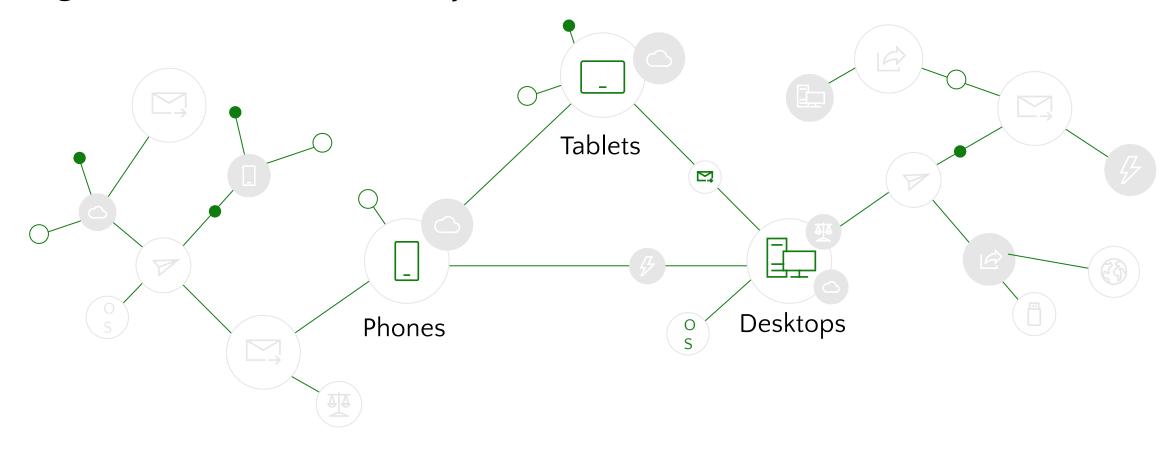
- 2. Understanding Your Data Estate
- The Growth in Use of Microsoft Teams
- 4. Microsoft Teams Data: Where it's Stored and Why it Matters
- 5. Microsoft Purview
- 6. Microsoft Graph APIs and Onna
- 7. Teams' Data Retention Capabilities and Best Practices
- B. Managing Multi-Channel Communications
- 9. Q&A



02. Understanding Your Data Estate



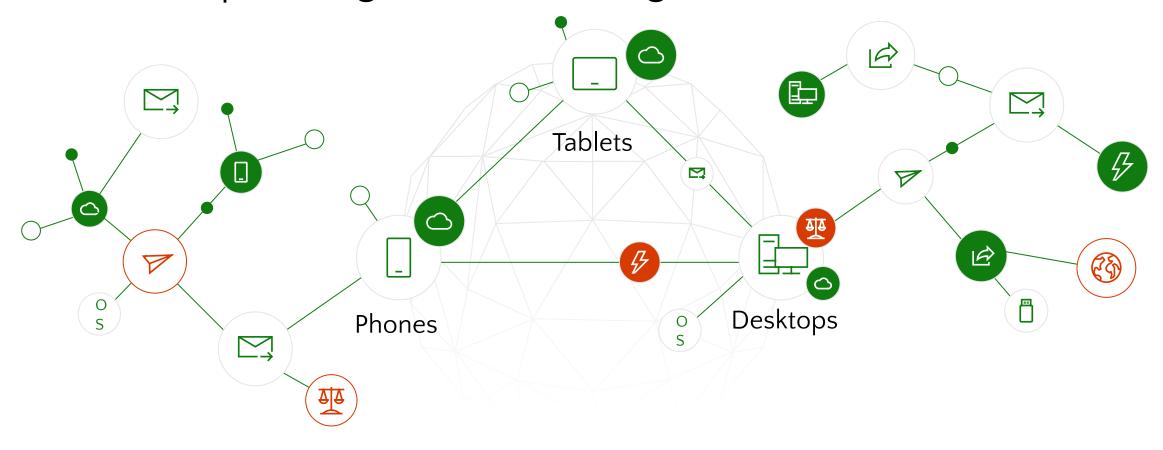
Organizations lack visibility into their data estate



Year over year, the amount of data available doubles

93% of data within an organization is dark

The landscape is fragmented, creating risks



Exposure gaps

Missed regulatory requirements

Impeded digital transformation

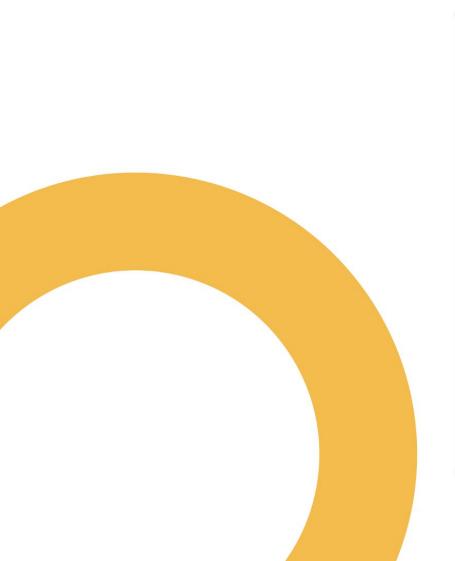
Failed audits

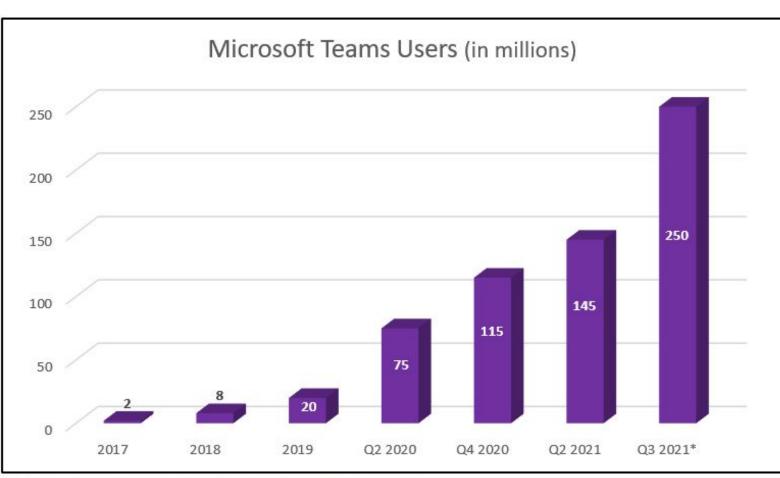
Brand reputation at risk

73. The Growth in Use of Microsoft Teams



The Growth in Use of Microsoft Teams





^{*}Microsoft switched to monthly active users in Q3 2021.



04.

Microsoft Teams Data: Where it's Stored and Why it Matters

Teams 101: Where is data stored?

Via Microsoft





Teams 101: Data format and location



Туре	Format
1:1 Chats & Private Chats	User Exchange Mailbox (e.g. Scott@onna.com)
Channel Chats	Team Exchange Mailbox (e.g. Scott@onna.com)
Teams Content	Team SharePoint Site
Private Channel Files	Dedicated Private Channel SharePoint Site
1:1 Chat Files	User OneDrive Site
User's Private Content	User OneDrive Site
Meeting Recordings	SharePoint for channel meetings or OneDrive for other types



05. Microsoft Purview



Microsoft Purview

- Understanding Microsoft Purview
- Key Functionality for eDiscovery and Governance
- Discovery Mechanisms:
 - Content Search
 - Core eDiscovery
 - Advanced eDiscovery



Microsoft Purview brings together solutions from our compliance and data governance portfolios



For risk, compliance, and legal teams

Information Protection

Data Loss Prevention

Data Lifecycle Management

Data Connectors

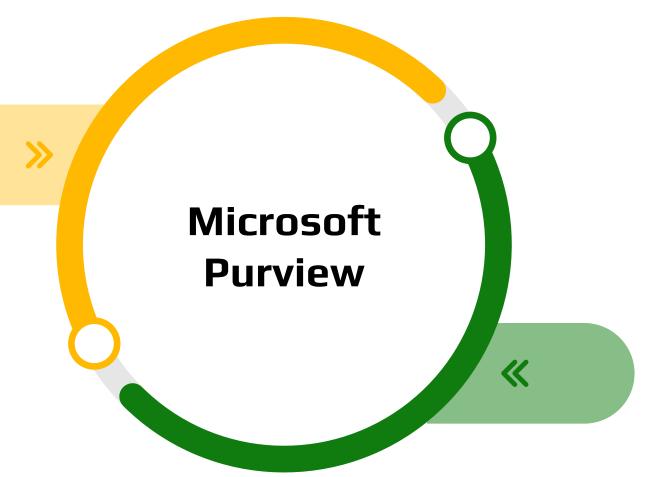
Insider Risk Management

eDiscovery

Audit

Communication Compliance

Compliance Manager



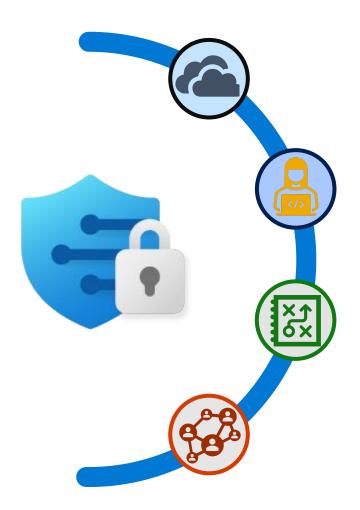
Data Map
Data Catalog
Data Estate Insights

Unified data governance

For data consumers, data engineers, data officers

Microsoft Purview ecosystem

Extend, integrate and automate compliance solutions beyond Microsoft 365



- High fidelity multi-cloud data ingestion from 70+ sources, benefitting from multiple Microsoft Purview solutions
- In-place multi-cloud data classification covering 35+ sources
- APIs to integrate and automate Microsoft Purview solutions with existing applications and services (e.g. McAfee, Netskope, Relativity)
- Identify and protect sensitive information that is unique to your organizations using ML and built-in customizations
- Built-in workflow automation with Power Automate

Microsoft Purview eDiscovery

Discover, preserve, collect, process, cull, and analyze your data in place

- Preserve content by custodian, send hold notifications, and track acknowledgements
- Review and manage static sets of documents within a case, that can be independently searched, analyzed, shared, and acted upon
- Near duplicate detection, email threading, themes, and ML models to identify potential high value content and make the review process more efficient



06. Microsoft Graph APIs and Onna



Microsoft Graph APIs and Onna

- What is Microsoft Graph API/Why Does it Matter
- How do Independent Software Vendors (ISVs) like Onna use Graph to Complement Compliance Center Functionality
- Scenarios where Compliance Center and Graph/Onna Solve Customer Needs



Teams' Data Retention 07. Capabilities and Best Practices

Teams' Data Retention Capabilities and Best Practices

Microsoft Purview Data Retention

Onna and Extension to Other Platforms

• Bringing Fragmented Data Together Within Your Data Estate



Managing 08. Multi-Channel Communications



Managing Multi-Channel Communications

- A member of the Research & Development (R&D) department at a product manufacturing company sends an email to his boss (who is VP of R&D) with safety concerns about a new product about to be launched, which includes a link to a PDF report stored in SharePoint with more information.
- When the VP doesn't respond a day later, the subordinate sends a text to her saying: "Hey, did you see my email with the report about [product X]? I think we have some real problems here."
- A few minutes later, the VP sends a text back, saying: "Yes, I saw it. I think your concerns are overblown, but we'll discuss it among the group and get their reactions. Please post the document on the R&D Teams group and spell out your concerns there and I'll follow up with a meeting request to discuss."
- The subordinate puts the report up on Teams as instructed and discussion ensues between R&D team members about the safety concerns.
- The VP sends a meeting request out which, with several members of the R&D team working remotely, must be conducted on Zoom. Because a couple of the team members are out on vacation, the meeting is recorded so that they can catch up on the discussion later.



Managing Multi-Channel Communications

Outlook 365



SharePoint

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Zoom

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09. Q&A

Onna

Thank you!

For further information, please visit www.onna.com

